

(20519)

Roll No.

Total Questions : 13]

[Printed Pages : 3

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B.C.A. IInd Semester Examination, May-2019

ORGANIZATIONAL BEHAVIOUR

(BCA-203)

Time : 3 Hrs.]

[M.M. : 75

Note :- Attempt all the Sections as per instructions.

Section-A

(Very Short Answer Type Questions)

Note :- Attempt all *five* questions. Each question carries 3 marks. Very short answer is required not exceeding 75 words.

1. Write a short note on supportive model.
2. Discuss the nature of organisational behaviour.
3. Give the various functions of organisational culture.

NA-566

(1)

Turn Over

4. Define Motivation.

5. Discuss about the symptoms of stress.

Section-B

(Short Answer Type Questions)

Note :- Attempt any *two* questions out of the following three questions. Each question carries 7.5 marks. Short answer is required not exceeding 200 words.

6. What do you understand by the term 'Personality' ? Discuss.
7. Explain the interactionist approach of conflict.
8. Explain the Type A and Type B personality and differentiate between them.

Section-C

(Long Answer Type Questions)

Note :- Attempt any *three* questions out of the following five questions. Each question carries 15 marks. Answer is required in detail.

9. What are the emerging aspects of organisation behaviour in India ? Explain the need and importance of study on organisational behaviour.

NA-566

(2)

10. What are the causes of employee grievances in an organisation? How can such grievances be managed effectively?
11. How can effective teams be created?
12. What are the three levels of analysis in organisation behaviour model? Are they related? If so, how?
13. Is job satisfaction correlated with work motivation? Give your arguments by giving special reference to theories of motivation.